



### Storage Terms and Conditions

This acceptance form is used for all clients wishing to occupy our storage facility for any length of time.

We endeavour to make life as easy as possible for you when it comes to the insuring, organising, and paying for storage.

Please do read the key facts below and sign the bottom of this page to agree to our insurance cover and payment terms.

**Storage Insurance** - Insurance is included in our quoted storage prices at £5,000 per container. This is an average per container across all containers used. (If you would like a higher level of cover please call our office.)

#### **Additional storage cover**

£1.10 per £1,000 plus 12% Insurance Premium Tax

**The insurance charge is included in all our container prices and is paid on each invoice. If a payment is not made in advance and on time your items will not be covered.**

**When your items arrive back to our store** - When the team arrive back at our store, all the used crates will be logged and added to your account. This will enable us to calculate the charges and raise the first storage invoice which is paid on a debit card. This will give us time to set up your recurring **FuturePay** payment for the next payment period.

**Storage periods less than a month** - If you plan to be with us for less than 4 weeks but unsure, we will take 4 weeks payment and refund the difference upon leaving our store.

**Paying for your storage** - Storage is paid 4 weekly in advance by **FuturePay** recurring payment. We will set this up for you once provided with debit card details. This method will ensure that your storage is always insured and payment is always made on time.

**Minimum storage charge** – Our minimum charge for each crate is one week.

A rummage fee of £25+VAT per container will be charged if you require access to a container before delivery. This covers handling your crate to the front of our warehouse for you to go through. Any man power required to help you rummage the crate is charged additionally.

**Late Payment of storage charges** - Paying by our regular payment link will result in this never occurring. If for any reason your payment is later a separate late payment invoice of £25+VAT will be raised on each and every occasion.

**Large and oversized items** – Any items too large for a crate (e.g. long ladders) will be stored separately at a charge of £5+VAT per week each (max 40cft per item). Any items that require palletising will be charged at £7+VAT per week.

**Crate release fee**- A fee will be charged if your storage is handed out to another company or you arrange separate transport for your goods from our store. A fee of £100+VAT per crate will be charged for each crate pulled forward and placed at the front of our warehouse. This is to cover warehouse costs, admin and labour. This charge is included in all delivery services organised by Dracott & Fennemore.

*Dracott & Fennemore Limited are no longer held liable to any damage or loss of items once the contents have been loaded into the third party's vehicle.*

*Dracott & Fennemore Limited's insurance will not cover the contents should there be any damage or loss of items from the moment the handover commences*